

# EXHIBIT 28



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July 18, 2012

Via Facsimile and Regular Mail

John E. Thompson, Jr.  
Director  
Equal Employment Opportunity Commission  
6 Fountain Plaza, Suite 350  
Buffalo, NY 14202

Mary Ann Drabczyk.  
Investigator  
Equal Employment Opportunity Commission  
6 Fountain Plaza, Suite 350  
Buffalo, NY 14202

Re: Commissioner Ishimaru v. United Parcel Service, Inc.  
Charge No. 525-2009-00220  
Bilal Abdullah v. United Parcel Service, Inc.  
Charge No. 165-2006-00422  
Muhammad Farhan v. United Parcel Service, Inc.  
Charge No. 165-2006-00716

Dear Mr. Thompson and Ms. Drabczyk:

We represent the respondent United Parcel Service, Inc. (UPS) in connection with the captioned matters and are writing in response to the Commission's June 29, 2012 Determination and conciliation proposal.

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NEW YORK  
ORANGE COUNTY  
ORLANDO  
PALM BEACH  
COUNTY  
PHILADELPHIA  
PHOENIX  
ROME\*\*  
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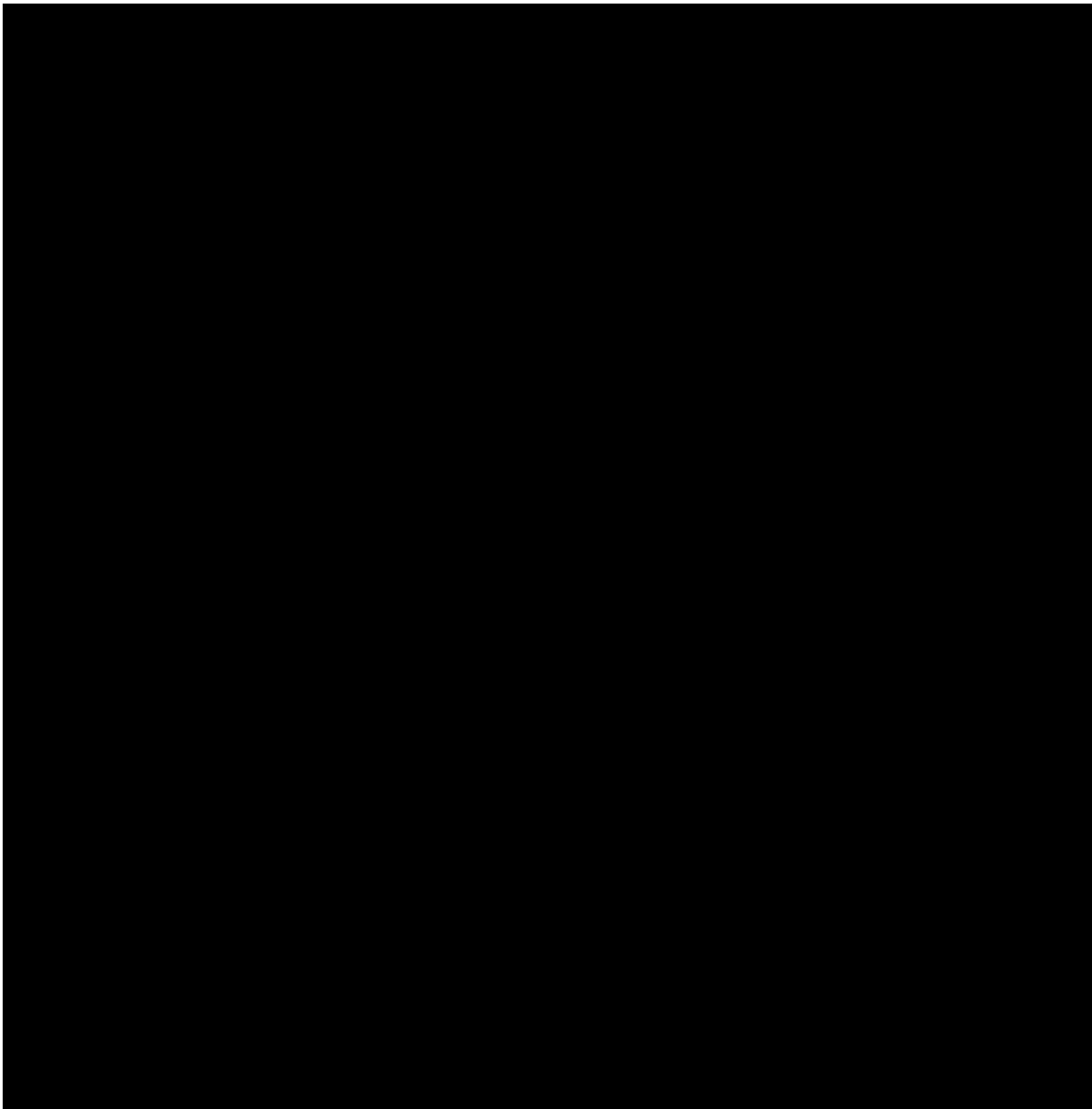
\*OPERATES AS GREENBERG  
TRAURIG MAHER LLP

\* OPERATES AS GREENBERG  
TRAURIG, S.C.

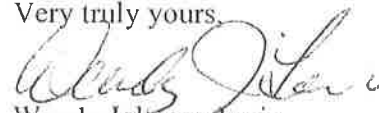
\*\*STRATEGIC ALLIANCE

John E. Thompson, Jr. and Mary Ann Drabczyk  
July 18, 2012  
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Very truly yours,



Wendy Johnson Lario